



5<sup>th</sup> March 2026

Dear Parent/Carer

### **Dinner Accounts in arrears on SchoolGrid**

Due to an increasing number of dinner accounts with high debit balances, when we return to school after the Easter holidays accounts will only be permitted to reach a maximum of £20.00 in arrears. At this point you will be required to provide a packed lunch for your child until the account has been brought up to date.

Payment for school dinners should be made in advance on SchoolGrid. If you are having problems accessing your SchoolGrid account, please let the office know and we will request a password reset to ensure that you have access going forward.

Your child may be eligible for free school meals if you are in receipt of certain allowances. More information is available on the Southampton City Council website where you can also complete an eligibility check to see if your child is entitled.

<https://www.southampton.gov.uk/schools-learning/support-inclusion-education/free-school-meals/>

If there is a difficulty in providing payment for meals, please contact the school office as soon as possible. All queries and requests for support are confidential, and we will always work with families to ensure that a solution is found and that we can continue to ensure all children have access to a meal. Thank you for your support and understanding.

Yours sincerely

*L Phillips*

Mrs. L Phillips  
Headteacher

